

Support at Home - Fee Schedule 2026/27

		Fees from July 2026 (per hour)	
Service category		0-20km from service provider base	20+ km from service provider base
	Care Management	\$125.00	\$125.00
Clinical	Nursing Care		
	Weekdays	\$185.00	\$225.00
	Weekend	\$260.00	\$300.00
	Public Holidays	\$300.00	\$340.00
	Allied Health – eg Occupational Therapy, Physiotherapy		
	Weekdays	\$220.00	\$260.00
	Allied Health Assistant (Weekdays)	\$155.00	\$195.00
	Group exercise classes	\$30.00	\$30.00
Independence	Personal Care		
	Weekdays	\$105.00	\$145.00
	Weekend	\$150.00	\$190.00
	Public Holidays	\$200.00	\$240.00
	Respite Care		
	Weekdays	\$105.00	\$145.00
	Weekend	\$150.00	\$190.00
	Public Holidays	\$200.00	\$240.00
	Overnight (5pm-8am)	\$160.00	\$200.00
	Social Support & Community engagement		
	Individual	\$105.00	\$145.00
	Social Support Group (capped at \$100)	\$30.00	\$30.00
Everyday Living	Home Maintenance & repairs		
	Weekdays	\$120.00	\$160.00
	Domestic Assistance		
	Weekdays	\$105.00	\$145.00
	Meals		
	(3 Courses) – Supplied and delivered by Heathcote Health	\$30.00 per meal	\$30.00 per meal
	Main Meal only - Supplied and delivered by Heathcote Health	\$15.00	\$15.00
	Other meal providers	As per supplier price, plus 10% admin charge	
	Meal preparation	\$105.00	\$145.00

Care Management involves initial and ongoing;

- Care Planning, service planning and coordination
- Development, review and evaluation of a participant's care plan and quarterly budget
- Monitoring of services provided
- Provision of information and education about the participant's care and services
- Support to connect to health and other services when needed
- Support to undergo support plan reviews when required

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Direct Transport fees (service category: Independence)	Price unit	Weekdays (8am-5pm)	Weekdays (5pm-6am)	Weekends	Public Holidays
Transport short trip (0-25km)	Per trip	\$60	\$85	\$85	\$110
Transport medium trip (26-50km)	Per trip	\$110	\$135	\$135	\$160
Transport long trip (50-75km)	Per trip	\$160	\$185	\$185	\$210
Transport more than 75km trip	Per trip	\$185	\$210	\$210	\$235

Service Categories	
Clinical	Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people.
Independence	Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.
Everyday Living	Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.

In accordance with the relevant clauses of the Client Service Agreement, which provide for regular review of fees, including at least annually on 1 July, we have undertaken a comprehensive evaluation of our pricing as part of our standard review process.

In doing this, we benchmark against industry standards and align with the Independent Health and Aged Care Pricing Authority (IHACPA) guidelines to ensure transparency, sustainability, and consistency with sector expectations.

This adjustment supports our ongoing commitment to delivering high-quality, safe, and person-centred support at home services, while enabling us to meet regulatory requirements, support our workforce, and maintain the standard of care you expect.